

23-March-2020

Dear Poclain Partner,

The COVID-19 situation has placed us in unprecedented times. We want to assure you that Poclain strives to balance continuity and service to our customers with our civic compliance and care for our employees.

Recently, State governments have issued 'stay at home' orders or guidance. We have determined that we are exempt from these limitations as we support the food, agriculture, transportation and energy sectors which are designated as [essential critical infrastructure workers](#) by the Department of Homeland Security. Poclain Hydraulics continues to operate in the face of COVID-19 because our business, as designated by the President of the United States and the United States Department of Homeland Security, is essential to ensuring community and national resilience and wellbeing. Keeping farmers and those involved in infrastructure and energy production up and running with machinery, maintenance and parts are essential to food production and our ability to support critical infrastructure needs across the nation.

Many of our employees have already been working remotely to isolate and slow the spread of the COVID-19 virus to protect our plant and maintain the continuity of business. As for the production operations at our facility, we are balancing the health and protection of our factory personnel while continuing to produce product that keep our customers supplied and running. Rest assured the well being of our employees is of utmost importance and all necessary preventative actions are enacted accordingly.

As our business is deemed essential to the food, agriculture, transportation and energy sectors, we believe that same designation applies to our extended supply chain. If you do not consider yourself in this same category we request you contact your Poclain buyer as soon as possible. Otherwise, we appreciate your continued support and feedback to your buyer on status of open orders.

If you have questions please do not hesitate to reach out to me.

Respectfully,

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A Poclain Hydraulics Group company